



Route 19

Nanaimo Harbour – Gabriola Island

Annual Performance Monitor 2010 - 2026



Photo : BC Ferries

an **islandtransportation.org** *publication*

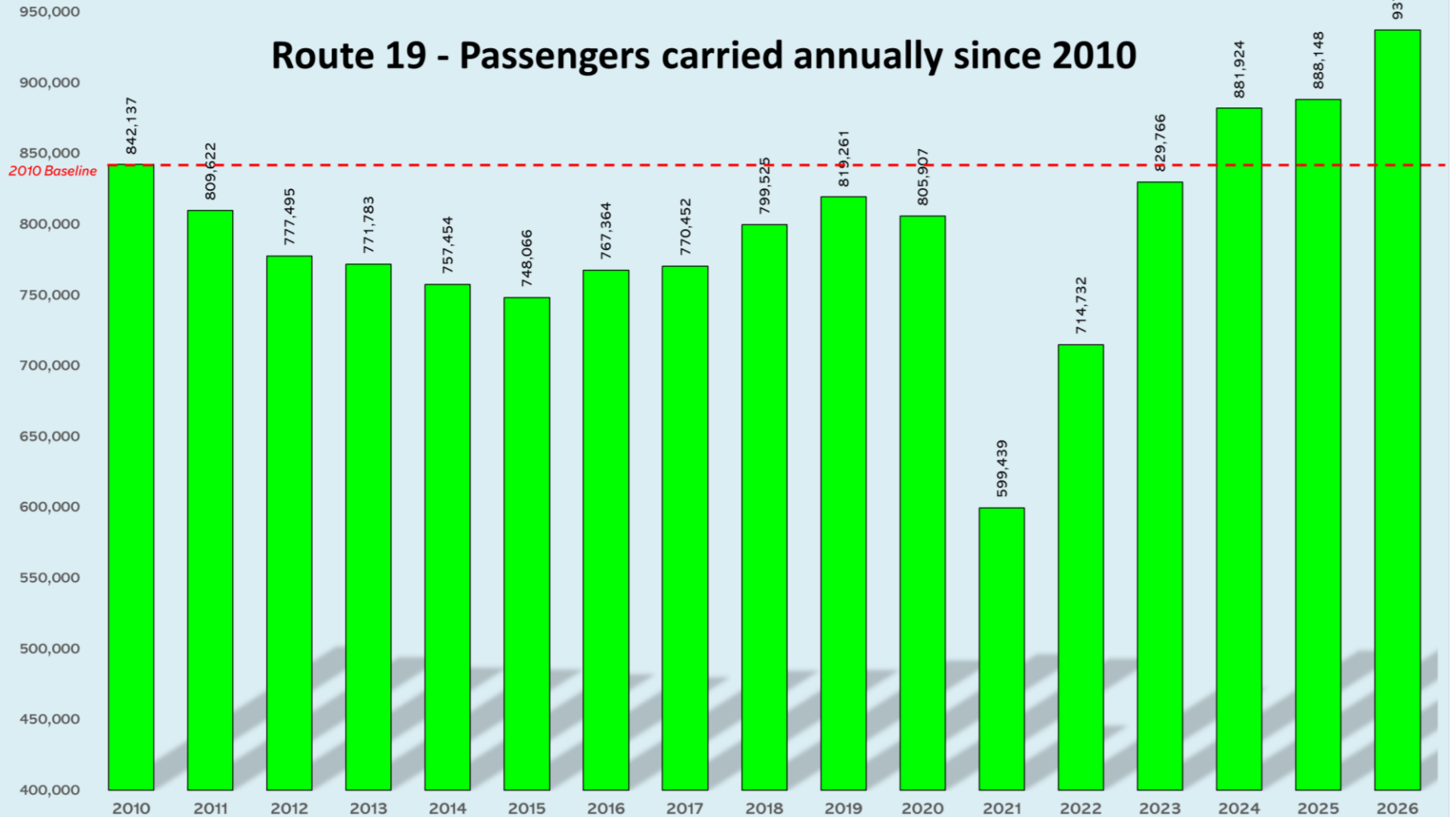
Route 19 Nanaimo – Gabriola Island

Annual Performance Monitor : 2010-2025

	Performance timeline
2010-15	Progressive decline in ferry usage due to above inflation fare increases
2014	Service cuts imposed by BC Government result in further traffic loss
2015-17	Traffic levels start to recover following interventions by Gabriola FAC
2018-19	Vehicle traffic up to 400,000 demonstrates need for more capacity
2020-21	COVID pandemic hits traffic levels – passenger volumes slow to recover
2021-22	Vehicle traffic rises rapidly, resulting in declining service quality
2022-23	Introduction of two-vessel service improves service performance
2024-25	Increasing traffic volumes & more overloads hit customer satisfaction
2025-26	Vehicle traffic hits all-time high at 512,000 (28% more than 2019) while passenger traffic hits record 937,000 (14% more than 2019)

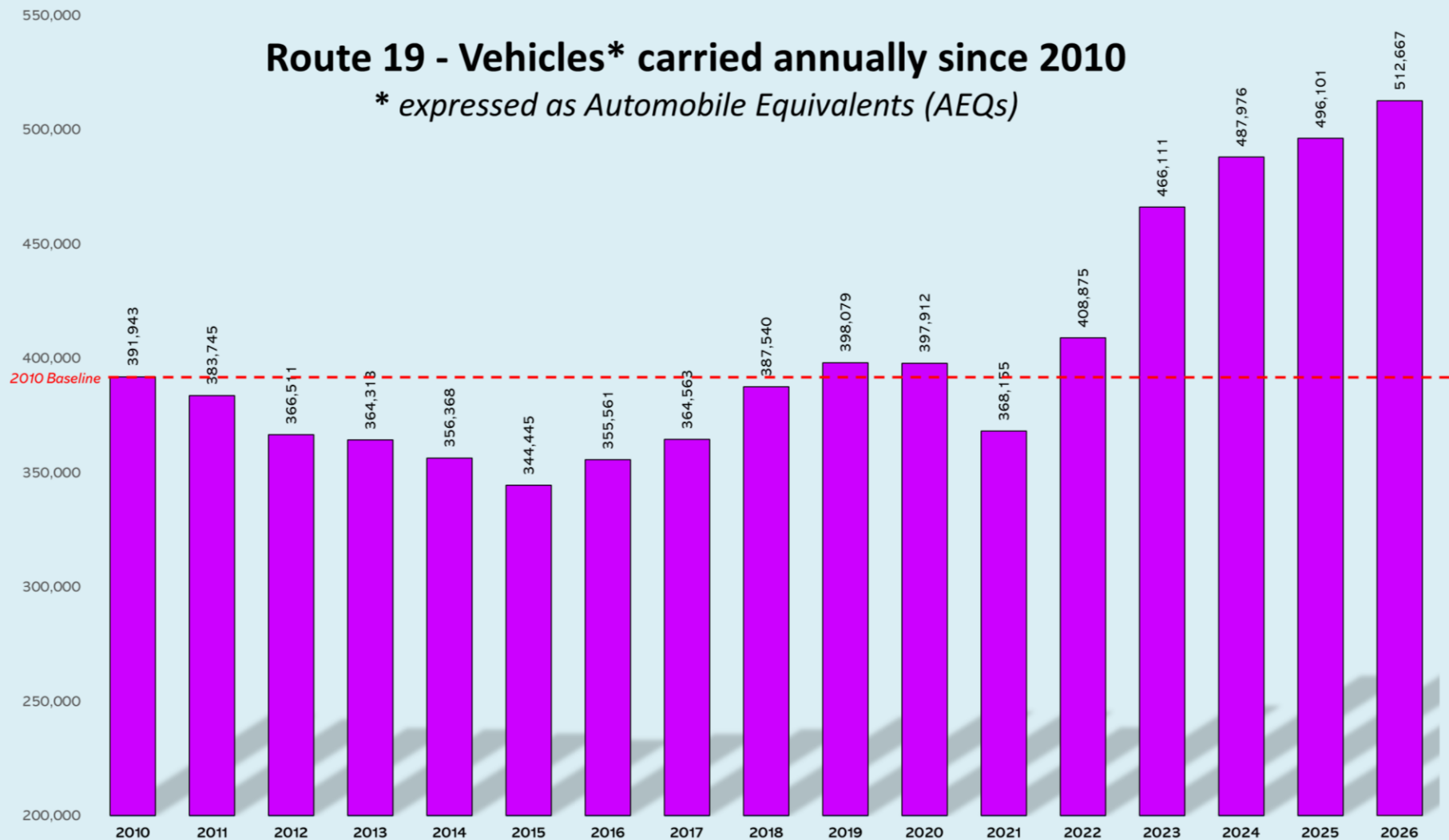
All annualised data refers to fiscal years (ending March 31), not calendar years

Route 19 - Passengers carried annually since 2010

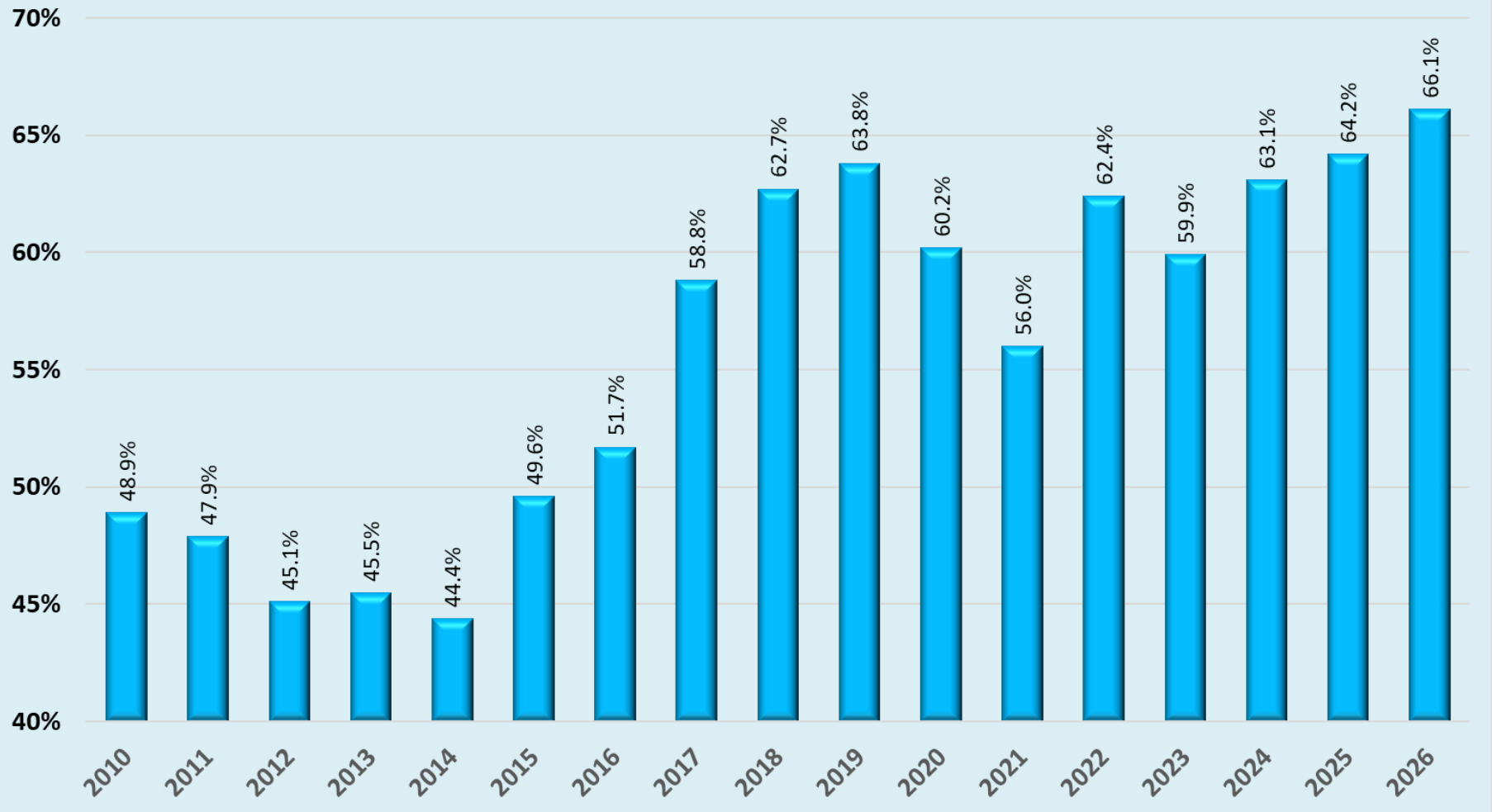


Route 19 - Vehicles* carried annually since 2010

** expressed as Automobile Equivalent (AEQs)*



Vehicle Capacity Utilisation (percentage of deck space occupied)



Capacity Utilization

Capacity utilization measures the percentage of vehicle spaces that are occupied on the service.

On a typical day, just over 2,000 automobile equivalent (AEQ) spaces (1,000 each way) are available on Route 19, equating to 47 spaces per sailing.

Within the overall utilization figure of 66.1% are variations by time of year, time of day and day of the week all of which can be seen on the following page.

During the peak summer months, 82% of available vehicle capacity was utilised on sailings between 9am and 7pm.

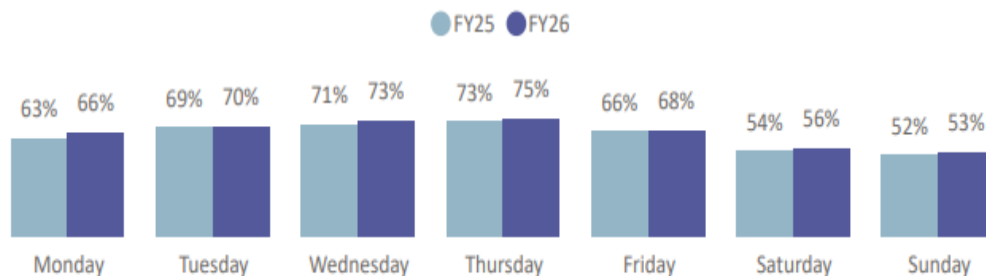
With weekend travel volumes about 25% less than midweek, it can be seen that demand for services midweek (especially on Wednesdays and Thursdays) will routinely exceed the available capacity during the summer months.

Vehicle capacity utilisation by time of day (Year to March 2026)

19 Nanaimo Harbour - Gabriola

Sailing Time	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	Capacity Utilization	Sailings	Capacity Utilization	Sailings	Capacity Utilization	Sailings	Capacity Utilization	Sailings	Capacity Utilization
Before 9 AM	881	67.8%	895	68.5%	887	58.3%	855	59.4%	3,518	63.6%
9 AM to 7 PM	2,550	78.7%	2,572	83.2%	2,563	71.3%	2,501	69.2%	10,186	75.6%
7PM & Later	701	38.2%	709	42.4%	708	30.3%	688	26.6%	2,806	34.4%
Total	4,132	69.5%	4,176	73.1%	4,158	61.5%	4,044	59.9%	16,510	66.1%

Capacity reached by day of the week (compared to last year)



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BC Ferries

Sailing Statistics

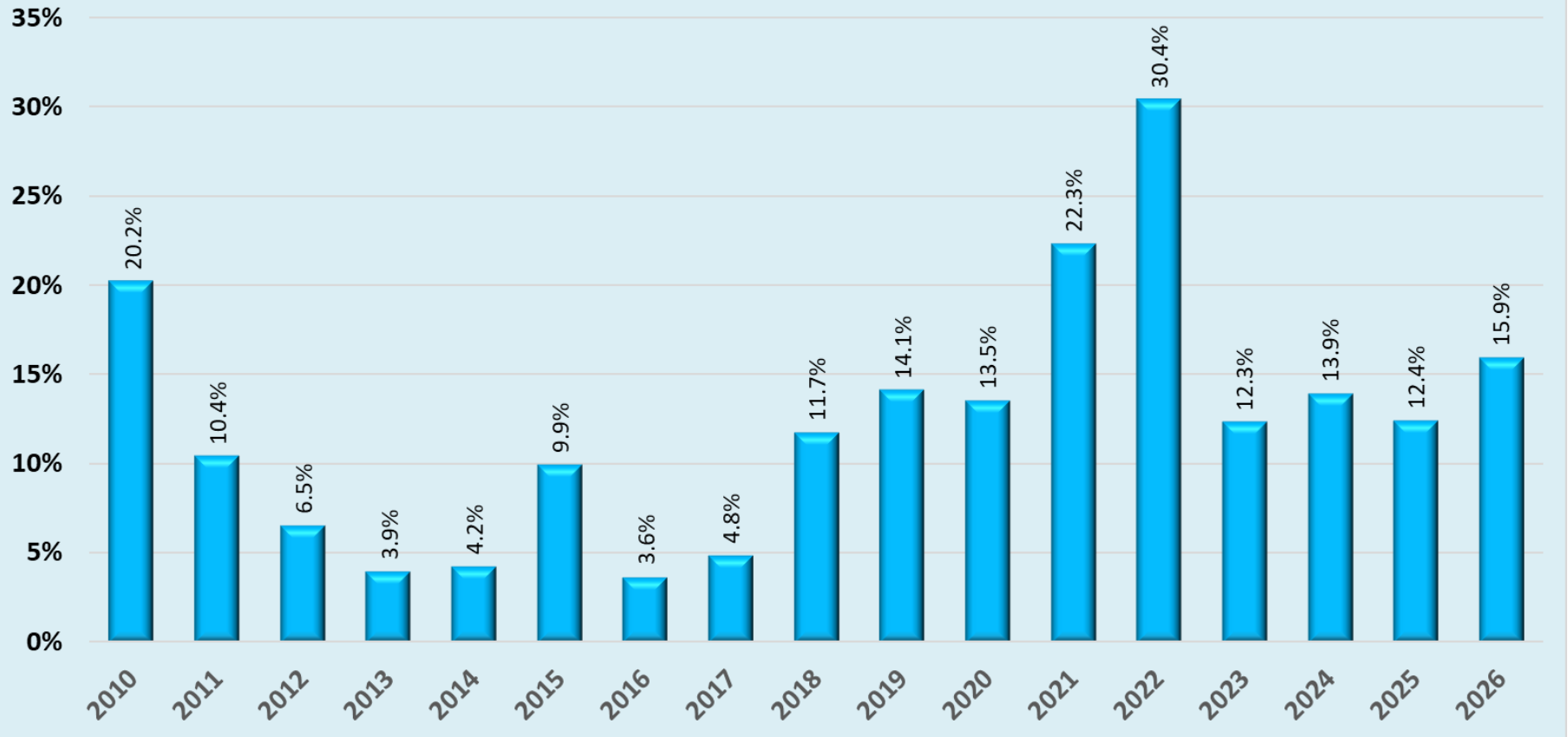
Fiscal 2026

Quarter Ended March 31, 2026

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On-time performance

% of sailings departing more than 10 minutes late

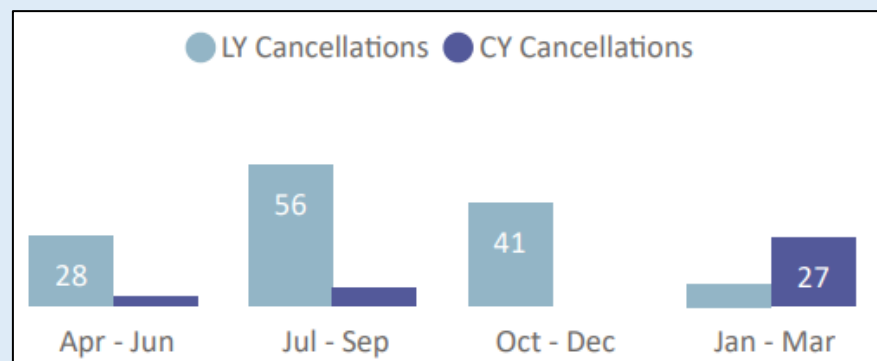


Sailings cancelled by Quarter and Reason (Year to March 2026)

19 Nanaimo Harbour - Gabriola

	Apr - Jun		Jul - Sep		Oct - Dec		Jan - Mar		Total	
	Sailings	%	Sailings	%	Sailings	%	Sailings	%	Sailings	%
Crew	1	0.0%	1	0.0%	0	0.0%	7	0.2%	9	0.1%
Mechanical	0	0.0%	0	0.0%	0	0.0%	14	0.3%	14	0.1%
Other	3	0.1%	6	0.1%	0	0.0%	4	0.1%	13	0.1%
Weather	0	0.0%	0	0.0%	0	0.0%	2	0.0%	2	0.0%
Total	4	0.1%	7	0.2%	0	0.0%	27	0.7%	38	0.2%

Cancellations in current year (CY) compared to last year (LY)



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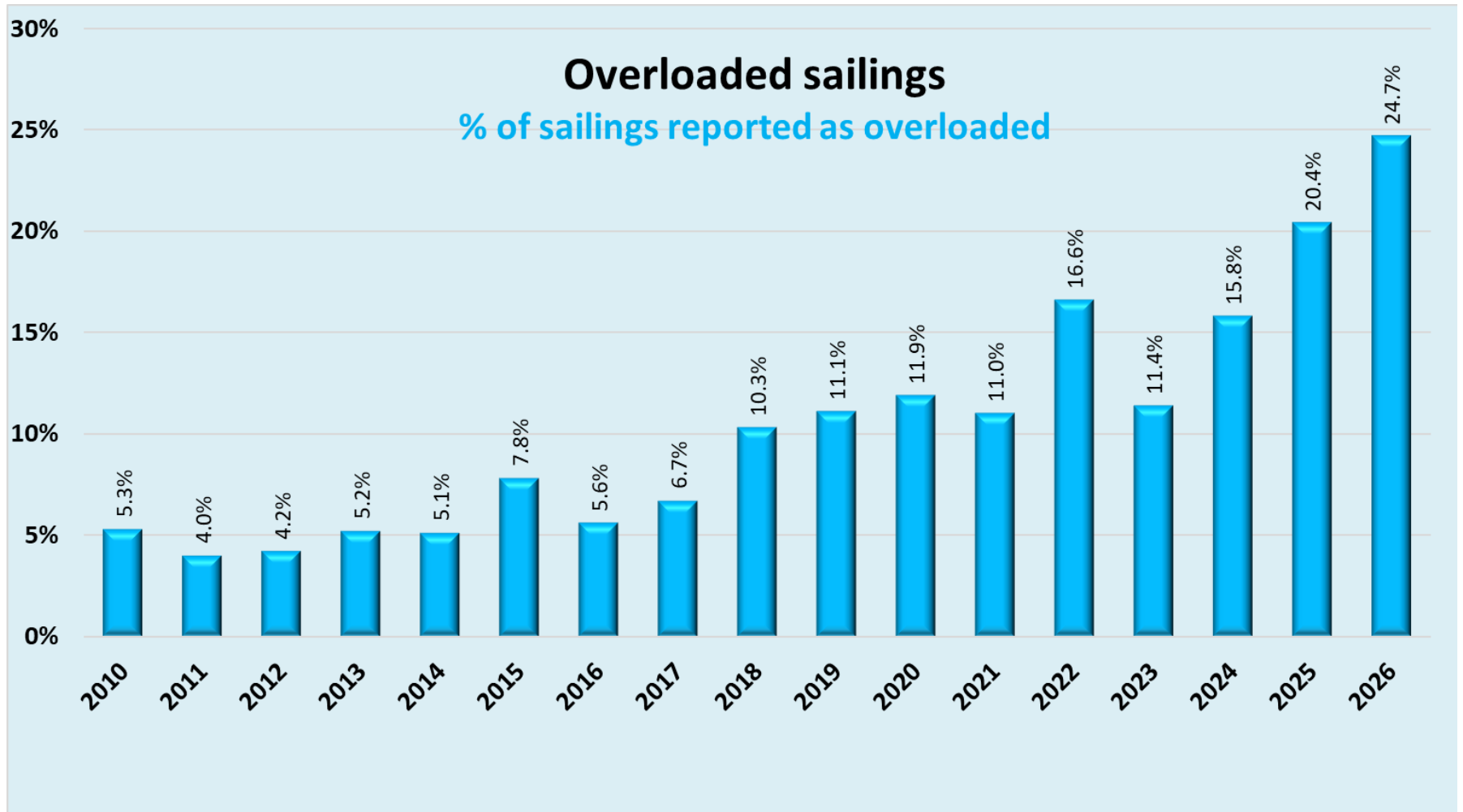
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Sailing Statistics

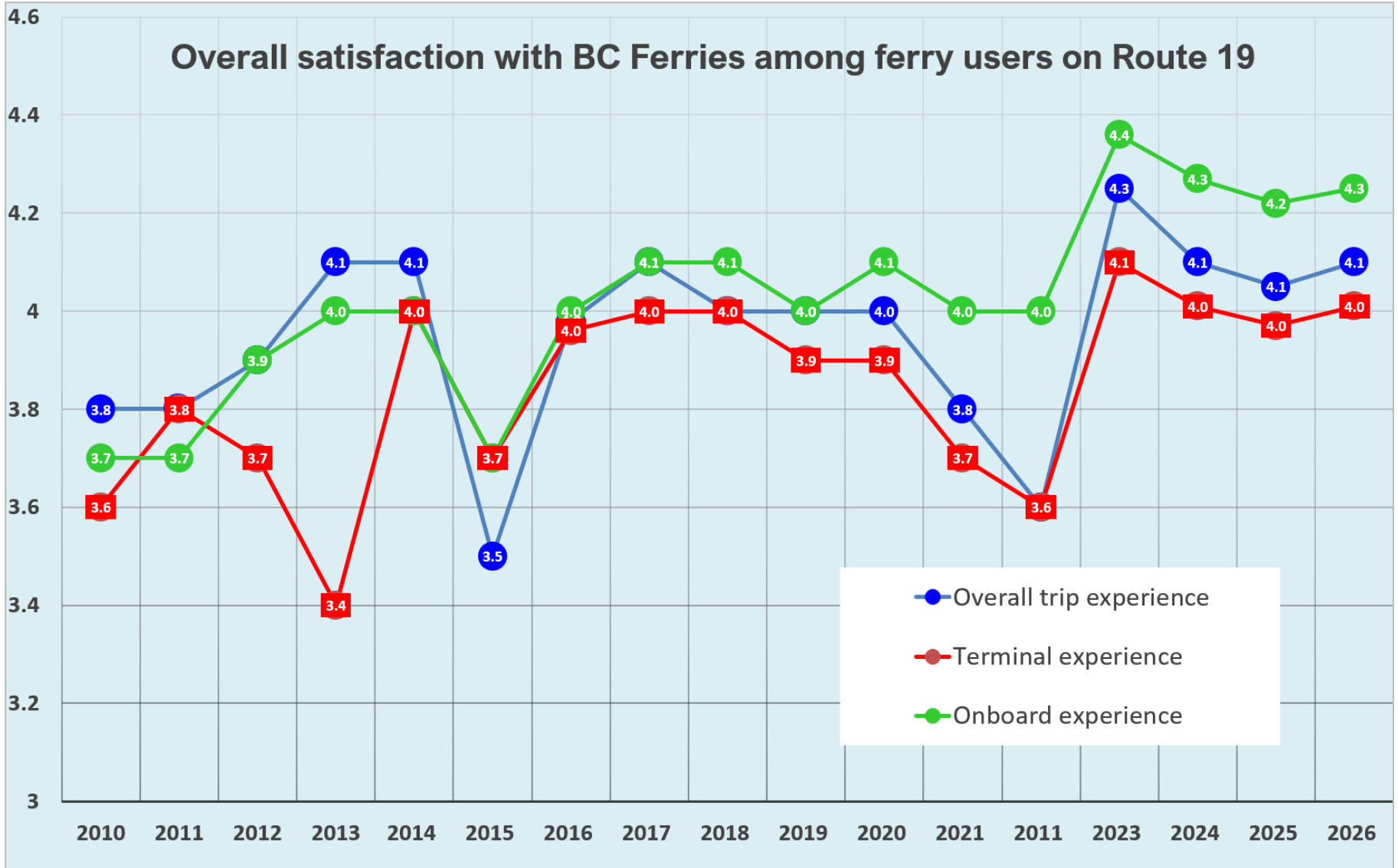
Fiscal 2026

Quarter Ended March 31, 2026

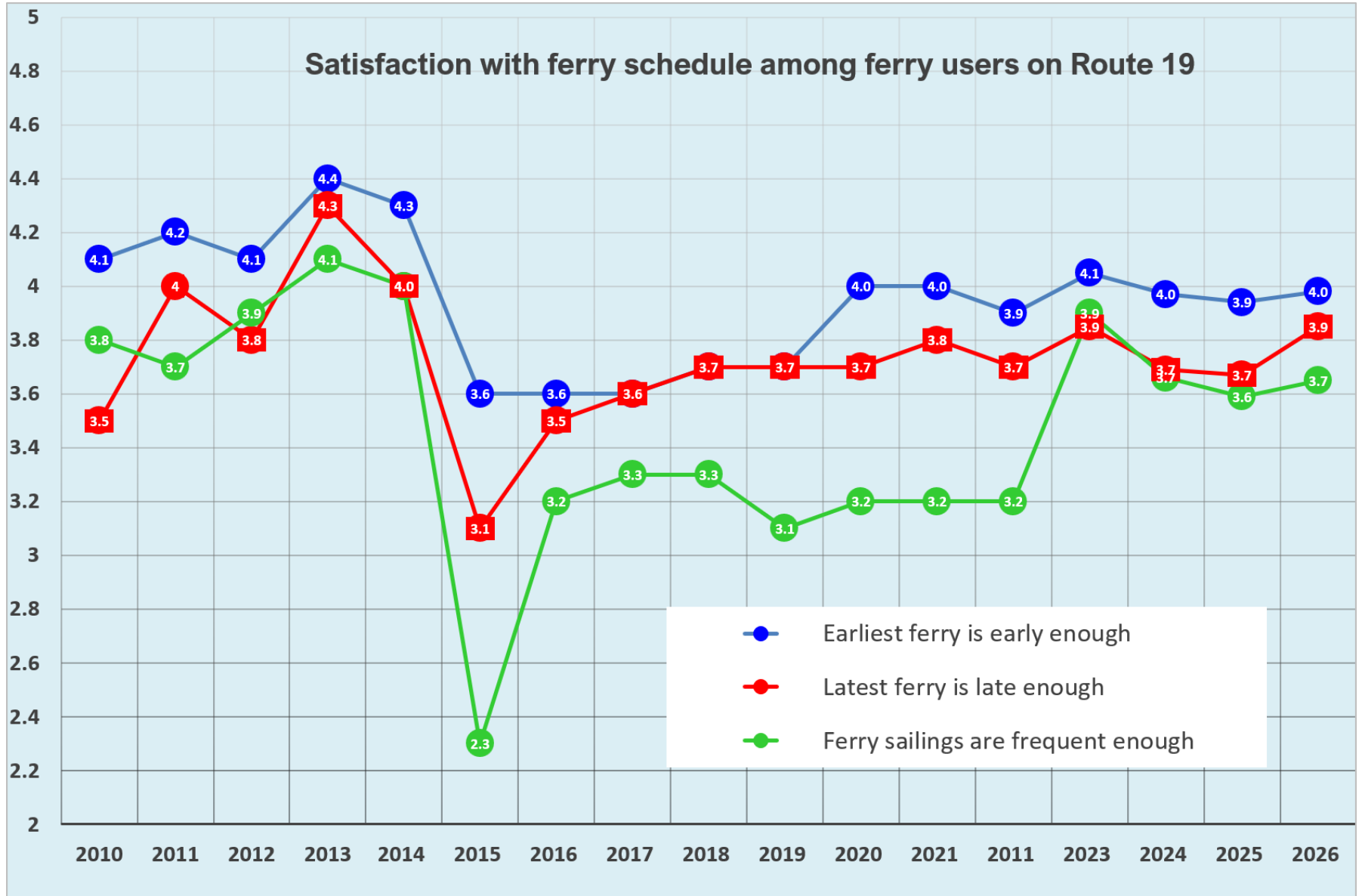
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Overall satisfaction with BC Ferries among ferry users on Route 19



Satisfaction with ferry schedule among ferry users on Route 19



Ferry users' satisfaction with reliability of Route 19

